

## Connect at Home - School City of Hobart

This guide will help you get connected at home and ensure that you have the access you need to get to our sites and resources, including Canvas! Please make sure to follow these steps.

1. Login to your Chromebook.
2. Connection to your Home Wi-Fi.

*Click on the Wi-Fi button and select your home wi-fi by name - you will need to know the name (SSID) of your home network and its password.*

3. Once connected, watch for a pop-up window in the bottom right corner prompting you to Sign-In. Click on it and it will take you to the Captive Portal.
4. Sign in to the Captive Portal with your usual Hobart login and password.

*Your login is the first letter of first name, last name, and 3 numbers (usually 000)*

*Example: jsmith000*

*Your password will be scoh and then your 6-digit lunch pin code*

*Example: scoh960122*

**Success!** You will now have School City of Hobart Internet access from home. This access is still filtered by the School City of Hobart's student Internet filter.

### **IMPORTANT NOTE FOR TROUBLESHOOTING**

**Step 3 is critical** and is the most common reason why students cannot connect at Home. If you do not get the popup in Step 3 or miss it, you can still connect to the Captive Portal another way.

**To force the Captive Portal to appear** so you can login and gain full access, go to the web and to ANY non-secure website. **This means any website that starts with http:// instead of https://. A site with the letter "s" at the end of http will NOT prompt the Captive Portal.** You can try a site like <http://www.speedtest.net> - which at the time of creating these instructions does not have an s in the http.